

Retail Photo Lab - StevenSoot- YSBES

Billings Bridge Plaza – Full Time - \$17.60/hr

We're hiring at 1996 Custom Photo Lab, better known as Sooter's. We're a retail photo and print lab with three locations based in Ottawa. We're Seeking a tech-savvy photo lab technician. The work environment is unique everyday as we deal with various photographic and digital imaging and print projects.

We offer problem-solving solutions to customer's technical requests involving their devices and photos or videos. Customer Service skills are a requirement as we deal one on one with clientele.

We will train our new hire how to process and scan 35mm analog film, how to complete customer orders, large format printing, photo lab printing, taking ID photos and headshots, as well as a variety of other skills within our photo lab environment.

Job Requirements:

- Operate point-of-sale (POS) systems and accurately handle cash transactions
- Communicate professionally with customers on a daily basis
- Respond to client inquiries via email and telephone in a timely manner
- Effectively manage multiple tasks in a fast-paced environment
- Demonstrate a mature, professional demeanor with strong communication skills
- Use computer applications including Microsoft Excel, Microsoft Word, Adobe Photoshop, and Lightroom
- Maintain strong overall computer and software proficiency
- Full-time or part-time availability
- Bilingualism is considered an asset but is not required
- Interest in or appreciation for photography and graphic design is an asset

Please note that a passion for photography is a great asset!